

JAMSEER K

Handhold Supporting Staff (Adhoc) at e-Health, State Digital Health Mission (SDHM), Govt. of Kerala

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Tirur, Malappuram, Kerala

Differently Abled/Person with Disability: Locomotor Disability

EXPERIENCES

Adhoc Handhold Supporting Staff (Technical)

State Digital Health Mission (SDHM), Govt. of Kerala

Nov 2022 – Present

Family Health Center, Tanalur

The e-Health project under the Kerala government is a comprehensive initiative leveraging technology to improve healthcare services, including electronic health records, telemedicine, health information exchange, mobile health initiatives, and health analytics.

Primary Responsibilities

1. Planning, executing, and implementing projects in hospitals.
2. Managing training programs for hospital staff.
3. Providing hands-on support and guidance to users, including doctors, in utilizing eHealth applications.
4. Ensuring quality assurance and preparing detailed reports.
5. Configuring and managing LAN, MAN, and WAN networks, overseeing hardware deployment, and providing ongoing system support in hospitals.
6. Coordinating with cross-functional teams to efficiently resolve application and system-related issues while maintaining comprehensive documentation.
7. Establishing and maintaining effective partnerships with agencies such as BSNL, Keltron, RailTel, and other healthcare sector organizations.
8. Offering continuous support, identifying issues promptly, and preparing comprehensive documentation of problems and effective solutions.

Technical Assistant (Adhoc)

Central Computer Centre (CCC), NIT Calicut

Apr 2014 – Oct 2020 National Institute of Technology Calicut

The Central Computer Centre (CCC) is a Central Facility providing the software, hardware and computing facilities to the entire student and staff community of NIT Calicut.

Primary Responsibilities

1. Implemented and troubleshooted LAN networks on both Windows and Linux Operating Systems.
2. Installed and administered Windows XP/Windows 7 on client systems.
3. Maintained various servers such as Active Directory Server, Web Server, and client systems.
4. Installed and maintained software packages including ANSYS, MATLAB, and other common applications.
5. Installed and maintained software packages and provided end-user assistance for HPC (High-Performance Computing).
6. Utilized VMware for virtualization purposes.

EDUCATION

B.Tech in Computer Science and Engineering

University of Kerala

Jun 2010 – Feb 2015 College of Engineering Trivandrum

Diploma in Computer Engineering

State Board of Technical Examination, Kerala

Jun 2007 – Apr 2010

SSMPTC, Tirur

Seethi Sahib Memmorial Polytechnic College, Malappuram, Kerala

SKILLS

C, C++

MS Windows, Linux OS

MS Office, \LaTeX

VOLUNTARY EXPERIENCE

Associate Resource Person

Centre for Information and Guidance India (CIGI)

Oct 2017 – Present

Calicut

Established in 1996, the Centre for Information and Guidance India (CIGI) is a non-profit NGO that uplifts marginalized segments of society, fostering an empowered generation contributing to equitable nation-building.

Founder and Teacher/Mentor

Jam's Tuition Academy

Nov 2020 – Present

Tanalur, Malappuram

Running an academy for rural school students, actively fostering academic, co-curricular, and personal development through comprehensive instruction, mentoring, and engaging activities.

Volunteer

Smart India Hackathon 2019

2-3 March 2019

NIT Calicut

HOBBY

Engaging in motivational speaking, mental counseling, teaching basic subjects, and mentoring to inspire, support, educate, and conducting workshop programs for students.